



City of San Diego

Street and Sidewalk Maintenance Preliminary Statement of Work (PSOW)

October 12, 2011

AGENDA

- Purpose of Preliminary Statement of Work
- Charter 94 Eligible Functions
- Managed Competition Eligible Functions
- Performance Standards
- Next Steps



ROLES

- Mayor
 - Determines which functions are appropriate for competition
- City Council
 - Determines the service levels and performance standards for the functions



PURPOSE

“The purpose of the Preliminary SOW is to document the service levels associated with the delivery of the function(s) selected for competition. The service levels will be based on current status and/or what the City is required to perform per existing Ordinance.”

Managed Competition Guide



City of San Diego



PURPOSE

The preliminary SOW:

- Allows public comment and Council approval of those service levels, or alternative ones, setting the foundation upon which the full SOW will be built; and
- Ensures no unintended degradation in service levels as a result of managed competition

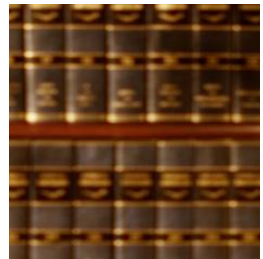


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CHARTER 94

- City Charter Section 94 requires:
 - Construction, reconstruction or repair of public buildings, streets, utilities, and other public works be done by written contract awarded to the lowest responsible and reliable bidder
 - Section 94 permits City forces to perform public works projects costing less than an amount set by ordinance without City Council approval
 - Limited to \$100,000 or less pursuant to Municipal Code Section 22.3105
 - City forces can perform public works projects costing over \$100,000 if they can complete the work more economically than by written contract and if approved by the City Council



CHARTER 117 (c)

- Allows the City to conduct a Managed Competition process for “services”
 - Maintenance of public facilities are services rather than public works projects
 - Under the Municipal Code “services” do not include public works projects
 - Managed Competition awards are based on “best value” rather than lowest bid
- Maintenance distinguished from Section 94 repair work by definition in the California Code of Regulations:
 - “Routine, recurring and usual work for the preservation, protection and keeping of any publicly owned or publicly operated facility (plant, building, structure, ground facility, utility system or any real property) for its intended purposes in a safe and continually usable condition for which it has been designed, improved, constructed, altered or repaired.”



CHARTER 94 ELIGIBLE FUNCTIONS

Functional Area	Charter Section 94 Eligible Function
Asphalt	
1.1	Major Asphalt Repair entire block or more
1.2	Grading of Dirt Alleys
1.3	Installation of Road Humps
Concrete	
2.1	Sidewalk Replacement
2.2	Alley Replacement/Repair
2.3	Road Replacement/Repair
2.4	Curb and Gutter Replacement/Repair
2.5	Curb Ramp Installation
2.6	Bus Pad Installation
2.7	Repair concrete spalling on bridges
Guard Rails, Fences, Pavement Markings, and Signs	
3.1	Curb Zone Painting – First Time Curb Painting or Change in Color
3.2	Fence/Guardrail/Bridge Repair
3.3	Traffic Markings Install (Painting New Legends/Markings)
3.4	Lane Lines Striping (Painting on New Pavement)/Installing RPMs
3.5	New Sign Installation and Replacing Damaged Signs
Bridge Repair	
1.1	Minor bridge rail repairs



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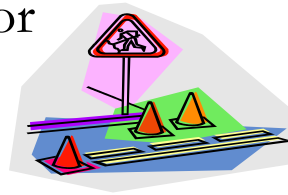
MANAGED COMPETITION FUNCTIONS

- Filling potholes within the public right of way to ensure public safety
- Perform minor asphalt repair within the public right of way
- Ramp sidewalk tripping hazards and refer permanent repairs to concrete crews
- Trim trees within the public right of way
- Perform weed abatement functions within public right of way, report, and document situations for the issuance of NOVs
- Maintain traffic markings by repainting/remarking pre-existing road legends/markings
- Perform lane-line re-striping existing traffic lanes, bike lanes, and shoulder stripes
- Maintain signs by removing graffiti or stickers



MANAGED COMPETITION FUNCTIONS (Cont'd)

- Perform any curb zone repainting of existing color
- Manufacture signs for Street Division and other City departments
- Maintain raised pavement markers (RPMs) and delineators as necessary
- Remove graffiti from bridge structures and other right of way structures such as street light and traffic signal poles, traffic signal controller cabinets, street pavement and sidewalks
- Act as liaison to Risk Management's Public Liability division by providing high priority information, records, services requests, service history, and servicing schedule pertaining to any notice received by the City for a specific location or condition that is alleged to have caused injury or damage as outline in the Government Code



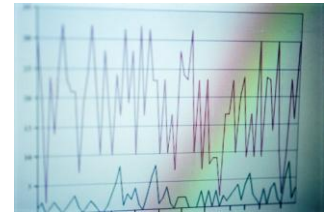
MANAGED COMPETITION FUNCTIONS (Cont'd)

- Provide personnel and equipment in emergency situations to other City departments such as; the Fire-Rescue, Police, and Homeland Security departments, as part of the City's Search & Rescue Team
- During storm events, provide emergency storm patrol activities including: the inspection and cleaning of critical storm drain structures and the removal of debris, fallen trees, and tree branches from the streets to ensure proper drainage and reduce the potential for flooding
- Provide minor maintenance and repair to tools, small equipment used in the field, and striping equipment
- Provide temporary traffic control for all of the above functions
- Provide service to other City departments and agencies
- Remove vehicular and pedestrian obstructions from the right of way



PERFORMANCE STANDARDS

- Respond to and repair 100 percent of sidewalk tripping hazards within 48 hours
- Respond to and repair 100 percent of emergency tree trimming requests within 48 hours
- Maintain an average time of eight days for all pothole repairs
- Maintain an average time of 17 days for all minor asphalt repairs
- Perform weed abatement services within two weeks of request
- Perform existing lane-line re-striping every six months for major streets.
- Maintain a five day average for manufacturing of signs
- Respond to requests from Risk Management's Public Liability division within five to 10 working days of receipt
- Provide personnel and equipment in emergency situations to other City departments such as; the Fire-Rescue, Police, and Homeland Security departments, as part of the City's Search & Rescue Team within two hours of request
- Maintain a six day response time for all requests of graffiti removal



Historical Performance Standards

Activity	FY09	FY10	FY11
1. Respond to and repair 100 percent of sidewalk tripping hazards within 48 hours	48 hours	48 hours	48 hours
2. Respond to and repair 100 percent of emergency tree trimming requests within 48 hours	48 hours	48 hours	48 hours
3. Maintain an average time of eight days for all pothole repairs	3 days	6 days	8 days
4. Maintain an average time of 17 days for all minor asphalt repairs	10 days	7 days	17 days
5. Perform weed abatement services within two weeks of request	4 days	14 days	5 days
6. Perform existing lane-line re-striping every six months for major streets	6 months	6 months	6 months
7. Maintain a five day average for manufacturing of signs	5 days	5 days	5 days
8. Respond to requests from Risk Management's Public Liability division within 10 working days of receipt	Yes	Yes	Yes
9. Provide personnel and equipment in emergency situations to other City departments such as; the Fire-Rescue, Police, and Homeland Security departments, as part of the City's Search & Rescue Team within two hours of request	Emergency related/met during 2007 fires		
10. Maintain a six day response time for all requests of graffiti removal	8 days	4 days	4 days



QUALITY ASSURANCE FRAMEWORK

The City has a Quality Assurance Framework in place to support Managed Competition. It consists of the following components:

- Statement of Work (SOW)
- Transition Plan
- Performance bond option or provider substitution
- MCIRB evaluation
- Quality Control Plan (QCP)
- Contract management personnel
- Contractual remedies
- Audits



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NEXT STEPS AFTER COUNCIL APPROVAL

- Develop Statement of Work and Request for Proposal (November 2011 – March 2012)
- Advertise, issue, and post RFP (March 2012)
- Receive proposals (May 2012)
- MCIRB evaluation of proposals (June 2012 – August 2012)
- Possible meet & confer with labor (Unknown duration)
- If Mayor recommends award to independent contractor, award decision to Council (TBD)



Questions?



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